



PUBLIC UTILITIES REGULATORY COMMISSION

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PRESS RELEASE **ERRATIC POWER SUPPLY**

The Public Utilities Regulatory Commission (PURC) has noted with lot of concern, the increase in power outages to consumers in recent times. This poor service was compounded by the total system collapse that occurred in the transmission network resulting in a nationwide blackout on Sunday, March 07, 2021.

Whilst acknowledging the press releases from GRIDCo, ECG and NEDCo on these incidences, the PURC wishes to assure consumers that it is investigating the issue and will take appropriate regulatory action against any utility in the power value chain found noncompliant with regulatory standards and benchmarks.

The Commission invites affected consumers to submit their complaints to the utility service provider in the first instance and if not resolved forward them to any of the PURC offices in their respective areas for investigation and redress.

Contact us on:

- **Toll Free:** 0800 100 700
- **Head Office:** 0302 244 181-3
- **Website:** www.purc.com.gh

Contact details of all our regional offices are provided on the website.

PURC, "Protecting the Interests of Consumers and Utility Service Providers"

Signed

Mami Dufie Ofori (Mrs.)
Executive Secretary